

## OVEN TIME AND TEMPERATURE CONTROLLER









10 to 90% UR (without condensation)

**KEY FUNCTIONS** 

Each key has an LED to indicate its

function. When the LED is on, it TECLA indicates that the key is active and

can be pressed.





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5.1 Installation setup table FUNCTION

Unit selection of

Enable external audible

alarm (buzzer)

temperature



DESCRIPTION

TO712BV03-02T-19303

0

GAS

°C

OFF

NO

NO

MIN MAX UNIT DEFA

٥С

٥F

YES

BEFORE INSTALLING THE CONTROLLER, WE RECOMMEND THAT YOU FULLY READ THE INSTRUCTION MANUAL TO PREVENT POSSIBLE DAMAGE TO THE PRODUCT.

THROUGH CONTINUOUS DEVELOPMENT, FULL GAUGE CONTROLS RESERVES THE RIGHT TO CHANGE THIS MANUAL INFORMATION AT ANY TIME WITHOUT PRIOR NOTICE.

THIS CONTROLLER IS NOT RESPONSIBLE FOR SAFETY WITH RESPECT TO ANY FLAME SENSOR, GAS VALVE, OR SPARK IGNITER OF WHICH NEED TO HAVE SAFETY CERTIFICATES (RECOGNIZED IGNITION AND GAS MODULE) IN ITS APPLICATION FOR FINAL USE. THE FLAME SENSOR, THE GAS VALVE OR SPARK IGNITER IN THIS CONTROL WILL BE CONSIDERED SEPARATELY FROM THE THERMON CONTROLLER.

## 1. DESCRIPTION

Thermostat and timer for the automation of forced convection ovens. This model provides control over gas,  $electric, or wood powered ovens, configured through the setup menu. \ensuremath{\textbf{TO-712B}}\xspace controls steam injection and$ lighting in the oven, and has an internal audible alarm (buzzer) that signals, for example, the end of the roasting process. It also allows for the use of an external audible alarm and the language selection of your main messages, improving the user experience. The ThermON line is developed and produced with high-quality raw materials and stands out for its unique and differentiated design and intuitive, user-friendly interface to facilitate operation and configuration. It offers a functions lock feature to prevent third parties from changing the parameters, air-tight front panel that provides high protection against the entry of dirt and moisture, and more

## 2. APPLICATIONS

Baking ovens, stoves:

Operating humidity

#### 3. TECHNICAL SPECIFICATIONS Power supply / Approximate consumption TO712B: 85~240Vac ± 10% (\*) (50-60Hz) / 10VA Operating temperature / Control temperature 0 to 131°F (0 to 55°C) / 14 to 932°F (-10 to 500°C) Temperature sensor Type J or K thermocouple (sold separately) Resolution E1:door micro switch input or external alarm (buzzer) Digital Input E2: Remote timer trigger Flame sensor E3: flame sensor input 4 relay outputs: 5 (3)A / 250Vac 1/8HP Relay outputs External audible alarm (buzzer) outputs 12Vcc / 30mA (max) 75 x 75 x 100 (WxHxD) / 67.2 x 67.2 Product dimensions / Cutout dimensions (mm)

#### 4. INTRODUCTION Lower display: Indicates the cooking time or parameter configuration; Heating on indication Upper display: Indicates the temperature ED; easured by the sensor or parameter lanition output on configuration indication LED; Temperature units LED Timer activated LED indicator; Functions lock LED indicator; Steam output on LED 0 Lightbulb output on LED indicator: (=) lindicator: Quick touch: Decreases Quick touch: parameter value when in Temperature and programming mode: cooking time adjustment; Press and Hold: Press and Hold: Access to the Turns the controller's stand-by on and off; advanced configuration; Quick touch: Increases parameter value Quick touch: Turns the lightbulb when in programming mode; output on and off Quick touch: Timer activation; Quick touch: Steam activation; $\odot$

## **INSTALLATION CONFIGURATION**

Press and Hold: Steam activation

\* When the stand-by mode is enabled ( ID9 = YES)

time adjustment:

Access the installation configuration menu by pressing the S€T key for 4 seconds until Func is displayed. When [[ o d] is displayed press the SET key again (quick touch). Use the ♠ or ♣ keys to enter the access code 231, and press SET (quick touch) again when ready.

LEÓ ()

Use the ♠ or ♣ kevs to select the desired function. The value can be edited with a quick touch on the SET kev. Use the ♠ or ♣ keys to change the value and press the SET key with a quick touch when ready to save the configured value and return to the functions menu. To leave the configuration menu and return to the normal operating mode (temperature indication), press SET (press and hold) until [--- is displayed.

Lod Access Code (231)	Access Code (231)  Required when you want to change installation setup parameters.			
Oven type selection	Selects the control type of the oven:    E L E = Electric Oven   L R S = Gas-fired Oven	ELE	LEN	

LEn = Wood-fired Oven Defines the type of temperature sensor to Temperature sensor type tc J tc H tc J be used with the controller

Selects the temperature unit the controller

alarm (buzzer). If enabled, the internal OFF OFF ON

- normally open contact (NO)

Selects the language the controller will use to display messages: Portiguese
English ☐ ☐ ☐ Language selection PORT ESP - PORT

will use for its operation.

E5P = Spanish Enables or disables the external audible

audible alarm (buzzer) will be disabled. Selects the sound intensity of the internal audible alarm (buzzer). Internal audible alarm

(buzzer) volume ☐ , ☐ = low volume
☐ E ☐ = medium volume MIN HIGH HIGH ਸ਼ਿਸ਼ਿਸ਼ = high volume

Digital input signal type NO NC - normally closed contact (NC) Allows you to configure whether the digital input will be used as an input for a door

sensor or as a digital input for high temperature alarm: door = Door sensor input; □ B Digital input mode RLR = High temperature external alarm door Alar

input. NOTE: When configured as a high temperature alarm input, the other

control functions)

functionalities related to the door sensor consider that the door is always closed. Enables stand-by oven Enables stand-by mode (switching off NO

## functionality 6. OPERATION

## 6.1 Oven: electric

In this operating mode the controller keeps the heating output on until the oven reaches the oven temperature setpoint (SP). The heating output will be activated again when the temperature drops below the setpoint minus the hysteresis [F 🗓 4].

## 6.2 Oven: gas

In this operating mode the controller automates / monitors the flame ignition and thus the heating of the oven through the activation of the gas output, ignition module, and flame sensor input. The controller keeps the heating on until the oven reaches the oven temperature setpoint (SP).

Heating will be activated again when the temperature drops below the setpoint minus the Hysteresis FDY. The controller permanently monitors the flame sensor to ensure the safe operation of the gas-fired oven. In this way, if there are any abnormalities, errors  $[\underline{F},\underline{F},\underline{Y}]$  - Flame Sensor shorted with the burner and  $[\underline{F},\underline{F},\underline{S}]$  - Lack of Flame are indicated. For more information, check item 9 (Signaling).

## 6.3 Oven: wood

In this operating mode the heating output works as an upper threshold alarm, indicating when the temperature exceeds the value adjusted in Oven Temperature setpoint (SP). The audible alarm is also activated to warn the user about the overheating. The output and audible alarm are switched off when the temperature drops below the Oven Temperature setpoint (SP) minus the Hysteresis F 05 or when the key in the controller's front panel is pressed

## 6.4 Default Mode (standard)

In this operating mode the controller performs the gas type control, however the flame sensor is ignored and the controller will not monitor flame presence. The controller will not detect errors  $[\underline{\digamma},\underline{\lnot}]$  - Shorted flame sensor and  $[\underline{\digamma},\underline{\lnot}]$  - Out of gas, resulting in an operation with less safety. **Note:** The Default Mode (standard) of operation is available only when the type of oven is adjusted as gas. To execute this operating mode, check item 7.4 Enable Default (standard) Mode of operation.



IN THIS OPERATING MODE THE FLAME SENSOR IS IGNORED AND THE CONTROLLER WILL NOT DETECT THE PRESENCE / LACK OF FLAME, BEING ESSENTIAL FOR THE OPERATOR TO PAY SPECIAL ATTENTION TO THE CONTROL OF THE OVEN IN ORDER TO PREVENT GAS ACCIDENTS.

#### DESCRIPTION MIN MAX UNIT DEFA FUNCTION 7. OPERATIONS - BASIC LEVEL The controller has easy access to resources that are relevant to the user of the oven. The temperature difference to switch on 7.1 Adjustment of oven temperature and timer the heating output. This function allows To adjust oven temperature and timer, perform a quick touch on the SET key. Use the 🍨 and 🕏 keys to adjust the defining a temperature interval within wich (1) (36) (°F) (5) value of the parameter. To advance and / or terminate the adjustment, perform another quick touch on the SET the heating output will remain off. ADJUSTMENT OF THE DESIRED TEMPERATURE (SETPOINT) OF Defines the delay to switch off the THE OVEN: temperature control when the oven door is Defines the working temperature of the oven. This parameter can be adjusted between the opened to allow furnishing the oven without values defined in FD2 - Minimum value allowed to configure the oven temperature setpoint Delay to switch off the switching off the control. To disable this and [F [] ] - Maximum value allowed to configure the oven temperature setpoint. temperature control when the function, change the adjustment to the no(0) 180 sec. minimum until $\boxed{\ensuremath{\textit{n_0}}\xspace}$ is displayed. In this TIMER ADJUSTMENT: door of the oven is opened case, the temperature control is switched Defines the cooking time. When the time expires, the audible alarm output is switched on off as soon as the door is opened. intermittently until any key on the controller's front panel is pressed. The timer can be adjusted between 00:01 and 99:59. The time scale is adjusted in parameter F 15 - Time base of the timer. Defines the maximum number of attempts **NOTE**: When the $\boxed{F \mid 3}$ - **Disable timer function** is set to $\boxed{\mathcal{GE} \mid 3}$ , the timer setting will not the controller will try to ignite the flame be available in this menu Number of attempts to light the flame (GAS-FIRED OVEN) After using up all attempts, the controller will signal error [F-5]-Out of Gas. will signal error [F - 5] -Out of Gas. 7.2 Steam activation Note: This parameter is used when the The steam operating mode is defined in parameter F2D - Steam Operating Mode. Steam activation depends type of oven selected is GAS. on parameters F22 - Time interval between steam activations and F23 - Minimum temperature to activate the steam, available in the advanced configuration menu. These conditions must be met for the injection of steam Defines the time the ignition output will stay in the oven to occur. Ignition output on time (GAS-FIRED OVEN) switched on to try to ignite the flame. sec. 7.2.1 Steam activation times Note: This parameter is used when the Press the ♦ key and hold for 4 seconds to adjust. Use the 4 and 4 keys to adjust the value of the parameter. To type of oven selected is GAS. confirm, perform a quick touch on the \$\rightarrow\$ key Defines the interval between attempts to Interval between activations STEAM OUTPUT ON TIME: activate the flame. FDB of the ignition output (GAS-15 sec. Note: This parameter is used when the This parameter can be adjusted between 1 and 30 seconds, and the factory default is 3 FIRED OVEN) type of oven selected is GAS. URon seconds. Defines the delay to activate the ignition STEAM OUTPUT OFF TIME: output after the gas output is activated in This parameter can be adjusted between 1 and 600 minutes, and the factory default 5 is the first attempt to ignite the flame. This Delay to activation of the ignition output after time is used so that the gas from the 18<sub>0</sub>F Note: This parameter is available for adjustement when the steam control mode selected is 15 sec. cylinder reaches the burner and then the (0) controller start up (GAScyclic, [F 2 [] = [[ У [ ignition is activated. FIRED OVEN) Note: This parameter is used when the 7.3 Functions lock type of oven selected is GAS. To enable / disable the function lock, press ♠ and ♣ and hold for the time configured in parameter F25 - Time for function lock. When the controller is powered up, the fan When this configuration is active, the parameters cannot be changed, but they can be viewed. is activated first and then the flame ignition Delay of the temperature When the lock is active, the parameters available for adjustment are defined in parameter process commences after the time control after controller start E25 - Functions Lock F 10 adjusted in this parameter has elapsed. 30 sec. up (GAS-FIRED OVEN) Icon indicates the status of the lock. Icon lit indicates the functions lock is active. Note: This parameter is used when the type of oven selected is GAS. 7.4 Enable Default (standard) operating mode When attempting to re-ignite the flame, for To enable the Default (standard) operating mode of the oven, the controller must be powered example, the time set in this parameter up with the ⊙ and ⊜ keys pressed until the message appears on the display. This mode is Delay of the temperature must be exceeded before starting the flame no available when the type of oven selected is GAS. For more details about this operating mode Control (GAS-FIRED OVEN) 30 sec ignition process. check item 6.4 Default Mode (standard). Note: This parameter is used when the type of oven selected is GAS. IN THIS OPERATING MODE THE FLAME SENSOR IS IGNORED AND THE CONTROLLER WILL NOT DETECT THE PRESENCE / LACK OF FLAME, BEING ESSENTIAL FOR THE OPERATOR TO Allows you to deactivate the temperature PAY SPECIAL ATTENTION TO THE CONTROL OF THE OVEN IN ORDER TO PREVENT GAS control at the end of the timer countdown **ACCIDENTS** However, the control will only be turned off if 7.5 STAND-BY Function When function [18] - standby oven functionality is set to YES, the controller can be put on standby at any time by the user. This functionality allows for the control to be kept disabled (all outputs off). To put the controller on stand-by mode, press ❖ for approx. 4 seconds, until the message ☐FF is displayed. While the controller is on stand-by, the display will flash the \$\frac{1}{4}\$ key icon to indicate for the key to be pressed again for 4 seconds to reactivate the oven control. 8. OPERATIONS - ADVANCED LEVEL 8.1 Changing the controller parameters ccess the advanced configuration menu by pressing the SET key for 4 seconds until Func is displayed. When Lod is displayed press the set key again (quick touch). Use the ♠ or ♣ keys to enter the access code 123 and press SET (quick touch) again when readv. Use the ♠ or ♦ keys to select the desired function. The value can be edited with a quick touch on the SET operating mode (temperature and time indication), press SET (long touch) until [- - - - is displayed.



key. Use the 🍨 or 🕏 keys to change the value and press the key with a quick touch when ready to save the configured value and return to the functions menu. To leave the configuration menu and return to the normal

### 8.2 Parameters table

FUN	FUNCTION	DESCRIPTION	MIN	MAX	UNIT	DEFA
Lod Access Code (123)		Required when you want to change the advanced configuration parameters.		9999	-	0
	Temperature sensor indication offset:	Allows compensating deviations in the sensor temperature reading.	-20 (-4)	20 (36)	°C (°F)	0 (0)
F02	Minimum value allowed to configure the oven temperature setpoint  Maximum value allowed to	These parameters serve as the lower and upper thresholds for the adjustment of parameter "SP"- oven temperature setpoint. They are used to block	(14)	F03	°C (°F)	0 (32)
F 0 3	∃ configure the oven temperature setpoint	temperature adjustments and to avoid an improper configuration for the operation of the oven	F02	500 (932)	°C (°F)	230 (446)

,	Disables temperature FIZ control at the end of the timer	the function $\digamma \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \$	NO	YES	-	NO
	F13 Disable timer	It allows disabling the timer, not allowing manual or automatic triggering. Neither the timer icons nor the digits on the lower display will be shown, only the parameter settings and other controller messages.	NO	YES	-	NO
iii ee	हिन्स Timer trigger mode	Defines the timer triggering mode:  []	MAN	TMP	-	MAN
	F 15 Timer counting direction	Defines the direction the timer counts: $(\underline{\partial}  \underline{\mathcal{E}}  \underline{\mathcal{E}})$ = time count down. $(\underline{\mathcal{E}}  \underline{\mathcal{E}})$ = time count up;	DEC	CRE	-	DEC
-	F15 Timer time base	Defines the time base of the timer: $\boxed{\Pi \overrightarrow{\Pi} : 55}$ = minutes, maximum time 99:59 minutes; $\boxed{HH:\Pi\Pi}$ = hours, maximum time 99:59 hours;	MM:S	SHH:MM	-	MM:SS
-	Fig Timerreset mode	Defines the timer reset mode, essentially wheter the audible alarm will be switched off manually or by time:  [] [] = Manually through the Sey or E2:  Remote timer trigger.  [] [] = Automatically according to the time defined in parameter [] [] [];  Note: The timer also resets when the door of the oven is opened, independently of the mode defined in this parameter.	MAN	AUT	-	MAN

FUNCTION	DESCRIPTION MIN MA	X UNIT	DEFA	9.3 Process signaling	3
F 18 Timer reset time base	Defines the time base when the timer is reset: ①①1:55= minutes, maximum time 99:59 MM:SS HH: minutes; [H中:11] hours, maximum time 99:59 hours;	MM -	MM:SS	If the controller detects an erroutputs, switches on the audible error mode, the controller must Note: In case the 100 - Enaduring the error signaling to put	or that int e alarm int be switch ble stand
Time to reset the timer (aut mode)	Defines the time to reset the timer if automatic reset is selected in parameter 0:01 99:5 $\boxed{F \ \ \ \ \ \ \ \ \ }$	59 F18	0:05	Measure:	Gauge C
F20 Steam working mode	Defines the steam operating mode for the selected preset \( \bar{\nabla_n} \bar{\nabla_n} \): \( \bar{\nabla_n}	С -	MAN	Measure: Contact Full Reason: Ter Measure: Cl	nperature
	[ Y Cyclic: injects steam in cycles using the times configured in [ Y R o n ] and [ Y R o F ].			Reason: Fla Measure: C	
Delay to activate the automatic steam	Defines the delay before injecting steam into the oven after the timer is activated. This parameter is valid when automatic steam is adjusted in parameter [F2D].	e sec.	5	Reason: Ou Measure: Fi Check the p Other possibilignition model	st check i resence o ilities for t
Time interval between steam activations	Defines the minimum time interval between steam activations, i.e. once the steam output is activated, the controller will not activate it again before the time adjusted in this parameter has elapsed. To disable this function, change the adjustment to the no(0) 30 minimum until no is displayed.  Note: This parameter is disregarded when the type of steam selected is cyclic.	min.	no(0)	Reason: Ext NOTE: Only Measure: Ch	when the   eck oven
Minimum temperature to activate the steam	Defines the minimum temperature in the oven to allow activating the steam output. To disable this function, change the adjustment to the minimum until no no(14) (93 displayed.		no(-10) no(14)	CL OSE EHE d	
हिट्रय Lightbulb on time	Sets the time to switch off the lightbulb automatically after the $\mathfrak{P}$ key is pressed. <b>Note:</b> If set to $\neg p$ , the lightbulb is $no(0)$ 180 switched on/off with every touch of $\mathfrak{P}$ .	O sec.	15	10.1 Electrical conr  PRECAUTIONS WHEI	N INSTAL
F25 Functions lock	Defines the functions lock mode:  [FF] = functions lock disabled;  [FF] = partial functions lock 1 - prevents advanced configuration parameters from being changed;  [FULL] = full functions lock, does not allow any parameter adjustment;	L -	LOC1	Before performing any processing the state of the state o	e ventilati its specif from sou , solenoid
FZE Time for function lock	Defines the time to lock / unlock the functions. For more information, see item 1 30	sec.	10	- <del>-</del> -	E1

## 9. SIGNALING

## 9.1 Operating mode signaling

Upon power up the controller indicates the operating mode of the oven.



## **Electric Oven**

Controller configured with the electric oven logic.

7.3 - Functions Lock



### Gas-fired Oven

Controller configured with the gas-fired oven logic.



## Wood-fired Oven

Controller configured with the wood-fired oven logic.



## Defaul Mode (standard)

Controller configured with gas-fired oven logic with Default (standard) mode enabled, without flame sensor monitoring. For more information, see item 7.4 Enable Default (standard) operating mode;

### 2 Programming signaling



## Functions lock active

Does not allow adjusting the parameter.

To deactivate functions lock, see item 7.3 - Functions lock.



### Parameter adjustment denied

Enter access code in parameter [[ o d] to adjust the parameter value.



Receiving data via EasyProg\* (programming key) Updating the parameter table via EasyProg\*. \*sold separately

#### 9.3 Process signaling

If the controller detects an error that interferes in the operation of the system, the controller switches off the outputs, switches on the audible alarm intermittently, and indicates the defected failure on the display. To I eave error mode, the controller must be switched off, the fault corrected, and the controller switched on again.

Note: In case the \[ \overline{\pmu} \] - Enable stand-by oven functionality function has been set as YES, press the \$\display\$ key during the error signaling to put the controller on stand-by and reboot it after the informed error is corrected.



#### Measure:

Contact Full Gauge Controls.



#### Measure

Contact Full Gauge Controls.



Reason: Temperature sensor disconnected or out of range

Measure: Check sensor connections and operation.



Reason: Flame sensor shorted with the burner.

Measure: Check wheter the flame sensor is making contact with the burner.



Reason: Out of gas, the controller does not detect a flame.

**Measure:** First check if there is gas available for the oven to operate.

Check the presence of flame and the distance between the flame sensor and the burner. Other possibilities for this failure are: flame sensor disconnected or dirty / oxidized, damaged ignition module or gas valve.



Reason: External high temperature alarm.

 $\textbf{NOTE:} \ \text{Only when the} \ \ \boxed{\textbf{, IJB}} \ \text{function is configured as High temperature external alarm}.$ 

Measure: Check oven operation and temperature.

#### 9.4 Other signaling

Indicates that the oven door is open.

Note: The message keeps flashing on the lower display.

Requests for the operator to close the oven door. Indicates that the door remained open for the time configured in parameter F05. In this mode the controller switches off the heating and activates the  $\,$ audible alarm.

Note: The message keeps flashing on the lower display.

## 10. INSTALLATION

#### 10.1 Electrical connections



### PRECAUTIONS WHEN INSTALLING THE PRODUCT:

Before performing any procedure on this instrument, disconnect it from the power grid;

Ensure that it has adequate ventilation, avoid installation on control panels containing devices that could cause it to operate outside its specified temperature range;

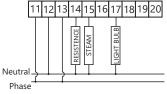
Install the product away from sources that may generate electromagnetic disturbances, such as: motors, contactors, relays, solenoid valves, etc.

## 10.1.1 Oven: electric





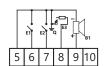


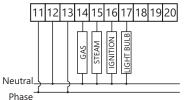


- E1: Door micro switch
- E2: Remote timer trigger
- B1: External audible alarm (buzzer)

## 10.1.2 Oven: gas





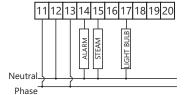


- E1: Door micro switch
- E2: Remote timer trigger
- E3: Flame sensor
- B1: External audible alarm (buzzer)
- Q: Burner

## **⚠** IMPORTANT:

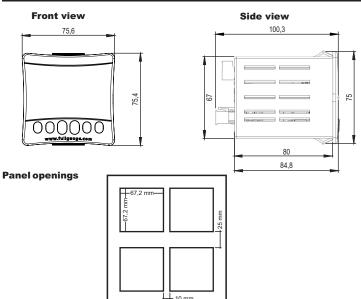
- t is crucial to install the ignition module next to the burner and as far as possible from the electronic controller;
  - The ignition electrode must be installed at a distance of 5 mm from the burner;
- The flame sensor must be installed at a distance of 5 mm from the burner and at least 5 mm from the ignition electrode.

# 10.1.3 Oven: wood Thermocouple 2 3 4 5 6 7 8 9 10



- E1: Door micro switch
- **E2:** Remote timer trigger **B1:** External audible alarm (buzzer)

### 11. DIMENSIONS



## 12. EasyProg\* - version 02 or later

It is an accessory the main function of which is to store the parameters of controllers. At any time you can load new parameters of a controller and unload them on a production line (of the same controller), for example.

It is provided with three types of connections for loading or unloading the

- Serial RS-485: It is connected via RS-485 network to the controller (only for those controllers provided with RS-485).
- USB: It is connected to the computer via USB port, using the Sitrad Preset Editor.
- Serial TTL: The controller may be connected directly to EasyProg via Serial TTL



sold separately



## ENVIRONMENTAL INFORMATION

Materials used in the packaging of the Full Gauge products are 100% recyclable. Be sure to dispose of using specialized recycling facilities

## Product:

The components used in the Full Gauge controllers may be recycled and reused if disassembled by specialized companies.

### Disposal:

Do not lininerate or dispose of the controllers that reached the end of their service life in household waste. Be sure to comply with the existing legislation in your area relating to disposal of electronic waste. In the event of doubt, please contact Full Gauge Controls.

## **WARRANTY - FULL GAUGE CONTROLS**

Products manufactured by Full Gauge Controls, as of May 2005, have a two (2) - year warranty directly with the factory and one (1) year before the reseller network, counted as of the date of consigned sale as stated on the invoice. After this said year before the reseller network, the warranty shall continue to be executed if the instrument is sent directly to Full Gauge Controls. The products are warranted in case of defects in workmanship making them unsuitable or inadequate to the intended applications. The warranty is limited to maintenance of instruments manufactured by Full Gauge Controls, disregarding other kinds of expenses, such as indemnity for damages caused to other equipment.

EXCEPTIONS TO WARRANTY

The Warranty does not cover expenses incurred for freight and / or insurance for sending the products with signs of defect or malfunctioning to the provider of technical support services. The following events are also excluded from warranty: natural wear and tear of parts, external damages caused by falls or inadequate packaging of products.

INVALIDATION OF WARRANTY

- The product warranty shall lose validity, automatically, if:

   The instructions for use and assembly contained in the technical description and the installation procedures described in Standard NBR5410 are not followed;

   The product is submitted to conditions beyond the limits specified in its technical description;

  - The product is violated or repaired by a person not integrating the technical team of Full Gauge;

    -The damages are due to a fall, blow and / or impact, water damage, overload and / or atmospheric discharge

    USE OF WARRANTY

For use of the warranty, the customer should send the adequately packaged product, along with the respective Invoice to Full Gauge Controls. The customer will bear the freight cost for sending of the products. Also, as much information as possible with regard to the defect verified should be sent, in order to facilitate the analysis, the testing and the performance of the

These processes and any product maintenance shall only be performed by the Technical Support Services of Full Gauge Controls, at the Company headquarters - Street Júlio de Castilhos, 250 - CEP 92120-030 - Canoas - Rio Grande do Sul –